

CROWD CONTROL

POSITION SUMMARY

Crowd Control volunteers facilitate smooth pedestrian traffic flow throughout the facility, monitor audience, keep walkways and aisles clear. Effective crowd control is critical to a safe and well-run event.

FIRST VOLUNTEERS

- Demonstrate Gracious Professionalism
- Contribute to creating an exciting, fun, highly-charged environment
- Make a difference in the lives of youths by creating a meaningful, inspirational and educational experience for team members
- Participate in required training, and attend Volunteer Orientation Meeting
- Check-in daily at the Volunteer Registration/Information Table prior to start of shift
- Receive a Volunteer shirt and badge to be worn while participating in an event

POSITION OVERVIEW

- High visibility role
- Physically active role; not sedentary

RESPONSIBILITIES

- Restrict team access to Pit prior to morning opening of area; clear Pit of people after close of area
- Keep aisles, hallways and team traffic pathways clear in the Pit, near the playing field
- Limits team, volunteer, and public access to field
- Monitor access to designated Judge and Media/VIP areas
- Prohibit teams from "saving" blocks of seats
- Provide directions, i.e., to bathroom, concessions, Pit, Emergency Medical Technicians

EXPERIENCE AND SKILLS NEEDED

- FIRST experience not required
- Outgoing, friendly personality
- Strong interpersonal/communication skills
- Ability to take charge; be assertive, but tactful
- Ability to move about facility
- General knowledge of facility and event layout
- Adults preferred, older teens may be considered

TIME COMMITMENT

Commitment:	Minimum one day + Training
Approximate times:	Wednesday..... 6:00 P.M.- 8 P.M. Mandatory Volunteer Orientation Training
	Thursday 7:30 A.M.- 8 P.M.
	Friday 7:30 A.M.- 5 P.M.
	Saturday 7:30 A.M.- Completion

NOTE: Volunteers should arrive on site approx 30 minutes prior to start of shift if meals are desired

TRAINING

Event Assistant conducts training during the Wednesday Volunteer Orientation Dinner and Training, and provides guidance during the competition.

REPORTING RELATIONSHIPS AND SUPERVISION

Direct supervision: Event Manager
On-site guidance: Event Assistant and Volunteer Coordinator